Fayetteville Public Library

2003 Management Team Louise L. Schaper, M.L.S., Director; Steven Thomas, M.L.S., Assistant Director; Catherine Rew, C.P.A., Manager, Financial Operations; Laurel Greenwood, B.A., Manager, Children’s Services; Bob Ford, M.F.A., Manager, Volunteer & Special Services; Gale Golden, M.Div/RE., Manager, Circulation Services; April Ritchie, M.L.S., Manager, Reference Services; Sarah Houk, M.L.S., Manager, Technical Services

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Fayetteville Public Library Foundation

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Chair, Capital Campaign Ann Henry

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Front cover: construction photos taken at the site of the new 88,000-square-foot library, from July through December, 2002.
Back cover: three unofficial participants in the Groundbreaking Ceremony in May.
One message comes through loud and clear when we look back over 2002 —

*Fayetteville is crazy about its library!*

Here’s what we mean:

- Individual citizens gave generously — notably Jim Blair, with his remarkable, precedent-setting gift of $3 million for the new library, and the Walker family, whose gift of $500,000 will allow us to greatly expand services in the children’s department.
- Library use continued to grow by leaps and bounds, fueling an annual circulation that broke a half-million checkouts for the first time ever.
- Public response was terrific to the kick-off celebration of our new Spanish Language Collection, the result of a Community Development Block Grant from the federal government. Use of this collection has been steady.
- Fayetteville citizens voted strongly in favor of a referendum that puts our financial planning on a much sounder footing.

These and other developments — especially the official Groundbreaking Ceremony in May — made 2002 a year of “breaking new ground.”

We also engaged in a fair amount of soul searching in 2002, clarifying our values to keep pace with a new and difficult period in history. We have felt a need to support our government in its efforts to fight terrorism, while remembering the core democratic value of free and open access to information for everyone — one aspect of which is guaranteed confidentiality for library users. Our nation’s libraries find themselves at the forefront of this tough issue, and the Fayetteville Public Library is no exception.

Much lies ahead — 18 months of construction, planning technology and furnishings for the new library, preparing for the move, building on a thriving capital campaign that will soon enter its “public phase,” continuing our efforts to bring FPL’s collection and services in line with “benchmark” libraries — those that excel in serving communities similar to our own — and thinking about where we want to be in the next five to ten years.

There’s no question about it — we’re pleased with our progress. But we’re not about to ease up on our goal: to give citizens the maximum return on their investment by delivering the best possible library services.

Once again, *thank you Fayetteville!*

Louise Schaper  
Library Director

Louis Gottsponer  
President, Board of Trustees
Operating and Materials Revenues
Fiscal Year 2002

<table>
<thead>
<tr>
<th>Source</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>City of Fayetteville</td>
<td>$691,120</td>
</tr>
<tr>
<td>CIP Capital items</td>
<td>$14,916</td>
</tr>
<tr>
<td>City of Fayetteville</td>
<td>$161,000</td>
</tr>
<tr>
<td>CIP Books</td>
<td></td>
</tr>
<tr>
<td>Block Grant</td>
<td>$13,000</td>
</tr>
<tr>
<td>City Total*</td>
<td>$880,036</td>
</tr>
<tr>
<td>Contributions</td>
<td>$48,567</td>
</tr>
<tr>
<td>Washington County</td>
<td>$613,964</td>
</tr>
<tr>
<td>Fines, Fees &amp; Other</td>
<td>$89,690</td>
</tr>
<tr>
<td>Grand Total</td>
<td>$1,632,257</td>
</tr>
</tbody>
</table>

*City of Fayetteville also provides a building with a fair rental value of $319,960.

Library Expenditures
January 1, 2002 – December 31, 2002

<table>
<thead>
<tr>
<th>Category</th>
<th>Amount</th>
</tr>
</thead>
<tbody>
<tr>
<td>Salaries and Benefits</td>
<td>$1,086,550</td>
</tr>
<tr>
<td>Operations</td>
<td>$237,479</td>
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<tr>
<td>Library Materials</td>
<td>$279,417</td>
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<tr>
<td>Capital Outlay</td>
<td>$0</td>
</tr>
<tr>
<td>Total</td>
<td>$1,603,446</td>
</tr>
</tbody>
</table>

2002 Library Measures
- Fayetteville: 58,047
- Washington County: 157,715

Library Cardholders: 31,454
Overall Program Attendance: 28,130
Children’s Programs: 23,825
Materials Owned: 157,255
Periodicals: 323
Reference Questions Answered: 49,294
Overall Use of Materials (Circulation): 579,164
Children’s Materials: 168,215
Visits: 531,454
Volunteer hours: 10,942
Staff (Full-Time Equivalent): 30.5
Staff with M.L.S. degree: 5

1 Reference queries decreased from 2001; all computer sign-up questions were removed from count to align with Public Library Association guidelines.
2 The four exterior entrances cause a slightly inflated number. The new library, with its single entrance, will provide an accurate count.

Library Ratios and Peer Comparison
Measure for Cities 50-90,000

<table>
<thead>
<tr>
<th>Measure</th>
<th>FPL 2002</th>
<th>National Average 2001</th>
</tr>
</thead>
<tbody>
<tr>
<td>Library holdings per capita</td>
<td>2.71</td>
<td>3.2</td>
</tr>
<tr>
<td>Annual visits per capita</td>
<td>9.16</td>
<td>5.1</td>
</tr>
<tr>
<td>Reference transactions per capita</td>
<td>0.85</td>
<td>1.1</td>
</tr>
<tr>
<td>Collection turnover</td>
<td>4.03</td>
<td>2.63</td>
</tr>
<tr>
<td>Circulation per capita</td>
<td>9.98</td>
<td>8.3</td>
</tr>
<tr>
<td>Percent population with library card</td>
<td>54%</td>
<td>59.6%</td>
</tr>
<tr>
<td>Book/materials expenditures per capita</td>
<td>$4.81</td>
<td>$4.96</td>
</tr>
<tr>
<td>Annual expenditures per capita</td>
<td>$28.11</td>
<td>$33.64</td>
</tr>
</tbody>
</table>

2 All per capita figures are based on City of Fayetteville 2000 census.
3 Registrants may live outside city boundaries; cannot filter by city boundaries.

Teen Advisory Board members (from left) Kent Walker, Summer Heth, and Lillian Winkler perform at King of Cats library lock-in in October.
“I believe in miracles… When you look at 9/11, the stock market downturn, and the difficult fund-raising environment we find ourselves in, it’s clear we’ve already experienced a miracle. And we believe strongly that as the capital campaign moves into the public phase, the public will see the project through. It’s vital to remember that each gift to the library building fund, no matter how small or large, is important.”

Ann Henry Chair, Capital Campaign

The Capital Campaign

$3 million still needed to complete the $29 million project

$7,068,825 in private gifts and pledges as of January 2003

$18.9 million from 18-month sales tax September 2000-March 2002

“The 18-month sales tax was a huge act of generosity on the part of Fayetteville citizens. Building on that, we’ve received a number of very, very generous gifts in the ‘quiet phase’ of the campaign. But we still have a goal that must be met. Now, in the public phase, we’re encouraging Fayetteville residents take the initiative and help us put the bricks in place.”

Rebecca Wood Director of Development
“One of the unique things about public libraries is their universal access. You don’t have to be a taxpayer ... you don’t even need a green card. And the public library is never going to go out of fashion. There needs to be a repository of truth.”  

Jim Blair

Feb. 28  **Jim Blair makes library history with $3 million gift, names new building**

Library patrons, donors and friends were stunned and thrilled to hear that the Fayetteville Public Library Foundation would be the recipient of a $3 million gift from Foundation member Jim Blair. The gift honors Blair’s late wife, Diane Divers Blair, his grandmother, Bessie Motley Blair, and his aunt, Dr. Mary Grace Blair, and was the largest donation ever made by an individual to a public library in Arkansas’ history. Upon hearing the news, the crowd of almost two hundred, who had gathered at Gaylord’s Mountain Café in Fayetteville, next door to the site of the new library, broke into loud and sustained applause.

Oct. 12  **New Spanish language collection celebrated**

Today, FPL celebrated Hispanic Heritage Month, and a major boost to its Spanish language collection, with readings, music, food and dance. With the help of a federal Community Development Block Grant, the library increased its Spanish language collection five-fold, with plans to continue its development as the local population diversifies. New materials include everything from classic literature to home repair books, reference works and, most especially, children’s books — including **Jorge el Curioso**, otherwise known as **Curious George**.
Oct. 1 **Fayetteville OKs city library millage**

Fayetteville voters approved a measure that changes the way their 1-mill library tax will be collected and disbursed, starting in the coming year. By more than a four-to-one margin, voters decided that library revenues collected within Fayetteville city limits should be channeled directly for the use of the Fayetteville Public Library, rather than through the Washington County Library System. As library director Louise Schaper said, “this will take some of the guesswork out of our budgeting process,” by establishing a more reliable funding source for the new library.

Apr. 27 **FPL breaks ground**

A crowd of 250 braved rain-threatening skies to witness the official groundbreaking of the Fayetteville Public Library’s new 88,000-square-foot-building. With the aid of Boy Scout Troop 116, a local folk duo, and a choral group from Fayetteville High School, citizens joined local dignitaries to celebrate how far the town had come in its efforts. As the *Northwest Arkansas Times* editorialized, “When it’s finished, the new library will certainly be among the premiere public facilities in the state and nation, largely because of the commitment Fayetteville has shown to do the project right.”

Nov. 7 **Walker Foundation endows children’s library with $500,000**

In an announcement timed to coincide with the library’s record-breaking 500,000th checkout, Fayetteville learned of a gift of $500,000 by The Willard and Pat Walker Charitable Foundation to the FPL Foundation, endowing the children’s library. Designed to begin disbursing funds after the opening the new library, the gift will greatly expand children’s programming, increase the number of story times, festivals, parent-and-child activities, online databases and much more.

Dec. 31 **Library use continues explosive growth**

The year-end numbers are in, and it’s official: Fayetteville citizens visited their library and checked out materials in record numbers in 2002. Circulation increased from 484,172 in 2001 to 579,164 in 2002, a jump of nearly 20%. Visits increased 15%, from 461,879 to 531,454. Since 1997, circulation has more than doubled and the number of visits per year has nearly tripled. Also, in five years the number of library cardholders has doubled — as has the attendance at library programs. Notably, over roughly the same time period, the number of library staff has grown by only about a quarter.
Contributors to the FPL Foundation in 2002

The Fayetteville Public Library Foundation would like to thank the following contributors. As a result of their gifts and support, the library is able to provide countless opportunities to all who walk through its doors. The gifts listed below represent all 2002 contributions, including memorial gifts, programming gifts, collection improvement, and capital campaign gifts. Those marked with an asterisk (*) represent payments made in 2002 on larger pledges to the capital campaign.

|$1,000,000 and above
James B. Blair*

|$25,000 to $99,999
Sid and Rita Davis
Clark and Marie McClinton*
Carolyn F. Walton*
Wal-Mart Foundation*

|$10,000 to $24,999
Bank of Fayetteville*
John and Hope Bradberry
Fayetteville Rotary

|$1,000 to $9,999
Margaret B. Anderson*
Richard and Karen Anderson*
Ball Family Trust
W. W. “Bill” and Marynm Bassett*
Woody Bassett*
Hugh and Martha Brewer*
Li Li and Gui Jun Deng
Dana and Tom Dykman
ExxonMobil Foundation
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Morris & Ann Henry*
Jimmy and Jeanie Hill
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Greg and Hanna Lee*
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Kay and Jim Pickett
Maurice and Ann Roberts*
Earle Leighton Rudolph
Archie and Beverly Schaffer*
Len and Louise Schaper*
Frank and Sarah Sharp*
Deborah Thomas
Andy and Jennifer Wagner
Wal-Mart Foundation
Marion and Robert Wyckoff
Jimmy Xu

|$10 to $999
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Martha Agee
Susan L. Akins
Nate and Nancy Allen
Sheila Anthony
Richard Atkinson
Bassett Law Firm
Wanda Belzung
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Joseph and Carol Birchman
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Butterfield Extension Homemakers Club
Chi Omega Psi House Corporation
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Martha Douglas
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James and Rae Jene Dunn
John and Kay DuVal
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Lisa Muren

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Kathryn L. Parker
David and Cookie Parrish
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Jacob and Carol R. Phillips
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Forrest Poorman
Ruth Portman Price
Doug and Barbara Prichard
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Irena Ptaszynski
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Stephens, Inc.
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University Women’s Book Club
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*For the period Jan. 1, 2002 through Feb. 28, 2003

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Lois Alward
Maureen Anderson**
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Dawn Austin
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Joel Emerson
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Steven Flemming
Tim Foster
Charlie Fowler
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Weyham Ghadbein
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Mason McCloud
Jean Meadows
Bill Medley
Dorothy Metcalfe**
Elizabeth Mitchell**
Gene Mock**
Mary Lee Mock
Dennis Moore
Sarah Jo Mosbeck
Jordan Mourot
Josh Mourot
Haritha Nampaneni
Danielle Napier
National Tree
Trust Project
Sam Neshitt*
Trisha Noble
Adam Norwood*
Bobby Okimoto
Angela Oldlacre
Ann Parent*
Angelica Parent
Gina Pendergraft
Jeanie Cabello-Penn
Carol Pierce
Donnie Porter
Anne Prichard
Michelle Rainer
De Shuai Liu
Bo Long
Mary Loots
Rick Loots
David Luhn
Chris Masullo
Jennifer May
Marilyn Mayer
Marilyn McClelland
Mason McCloud
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Anne Prichard
Michelle Rainer
Bart Rankin
Dottie Reddig
David Rew
Charles Reynolds
Flint Richter
Michael Robinson
Ann Rosso
Patrick Ryan
St. Joseph’s
Middle School
Emily Sanders
Paula Scarpellino
Len Schaper
Louise Schaper
Pat Schram
Ray Shipman**
Gene Smith**
Spike Snell*
Lisa Snowden
Margarita Solorzano
Betty Solis
Sarah Spiegel*
Penny Spilchal
Katie Springer
Jennie Stephen
Brenten Stevens
Kathy Stevens
Patty Sullivan
Riki Suzuki
Melody Taffner
Sarah Tarvin
Lee Anna Taylor
Jordon Thealer
Sinoslani Thanianont
Bonnie Thomas
Christina Thomas
Aubrey Thornton*

*For the period Jan. 1, 2002 through Feb. 28, 2003

Friends Bookstore volunteer Bob Caulk poses next to the free bookrack. Mr. Caulk's hours were matched monetarily by his former employer, ExxonMobil, resulting in a significant contribution to the library — as was the case with fellow volunteer, Walter Eugene Smith.

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In memoriam:
The library staff wishes to acknowledge the passing of Gene Mock, a longtime volunteer who will be missed by all.

*Teen Advisory Board
**Volunteer of the Month

Jared Thornton*
Val Trent
John True
Cali Undermehr
Frances Vandehuel
Ruth Vickers
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Kent Walker*
Martha Ward
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Margaret Webb
George Weiss
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JoAnn Whiltach
Mary Jo Wickliff
Josh Williams
Lillian Winkler*
Justin Wright
Marion Wycoff
Lynn Yenawine

*Teen Advisory Board
**Volunteer of the Month

In memoriam:
The library staff wishes to acknowledge the passing of Gene Mock, a longtime volunteer who will be missed by all.
Ballet Folklorico El Mexicano helped FPL celebrate Hispanic Heritage Month in October. Pictured, left to right, are dancers Elsa Vela, Jessica Lopez, Irena Vela, and Myra Martinez.