IT TAKES A GREAT community...

2003 ANNUAL REPORT FOR THE FAYETTEVILLE PUBLIC LIBRARY
Fayetteville Public Library

2004 Library Board of Trustees Louis Gottsponer, President; Michael H. Thomas, Vice-President; Ann de Noble, Treasurer; Lorraine Brewer, Secretary; Steve Singleton; Maury Roberts; Beverly Bassett Schaffer

2004 Management Team Louise L. Schaper, M.L.S., Executive Director; Steven Thomas, M.L.S., Director of Operations; Catherine Rew, C.P.A., Manager, Financial Operations; Laurel Greenwood, B.A., Manager, Children’s Services; Bob Ford, M.M., M.F.A., Manager, Volunteer & Special Services; Gale Golden, M.Div/RE., Manager, Circulation Services; Michele Raine, M.L.S., Manager, Reference Services; Sarah Houk, M.L.S., Manager, Technical Services

Fayetteville Public Library Foundation

2004 Board of Directors Marsha C. Woodruff, President; Martha Brewer, Vice-President; John Bradberry, Treasurer; Kay Pickett, Secretary; Jim Blair; Mary Ella Earle; Jane Gearhart; Louis Gottsponer; Louise Schaper, ex officio; Dorothy Wood

Director of Development Rebecca Wood

Chair, Capital Campaign Ann Henry

Honorary Chairs Clark and the late Marie McClinton

Friends of the Fayetteville Public Library

2004 Board of Directors Lois Alward, President; Walt Danforth, Vice-President; Ray Shipman, Treasurer; Betty Solis, Secretary; Cathy Boyd; Genie Donovan; Georgia Kunze; Nan Lawler; David Luhn; Donnie Porter

FAYETTEVILLE PUBLIC LIBRARY

217 E. Dickson Street
Fayetteville, AR 72701
(479) 571-2222
www.faylib.org

On the cover bottom left to right: Diane, Young Sun, Kabin, Olivia, and Emily enjoy activities in the Children’s Library.
In a few short months, Fayetteville’s dream will become a reality — a beautiful new library on the corner of School and Mountain Streets, just two blocks west of the town square.

Measuring 88,000 square feet, the state-of-the-art building is triple the size of our current facility on East Dickson Street. And, while our much-loved older edifice has served us well for nearly 50 years, there’s little doubt that the hundreds of Fayetteville citizens who crowded the early planning sessions — and the thousands who voted for a temporary one-cent sales tax to pay for the new building — knew exactly what they were doing. Since 1997 the number of library cardholders has more than doubled, our collection has grown by more than half, annual circulation has shot up from 271,000 to 644,000, program attendance has doubled and library visits have increased 182%.

With the commitment of Fayetteville citizens, FPL has begun to approach the capacity of libraries in our benchmark communities. University towns such as Columbia, Missouri, or Iowa City expect top-flight libraries that offer a full range of information and services, world-class collections, cutting-edge technologies such as the latest academic and business databases, plus a broad array of children’s and adult programming to address increasingly diverse communities.

It’s a plateful. But here are few of the indications that we’re on the right track in 2003 (see pages 4-5 for a complete rundown):

• FPL was one of five libraries nationwide to receive a Special Mention from Library Journal, part of the magazine’s Library of the Year Award.
• The FPL Foundation announced a $2-million gift from Fayetteville resident Barbara Tyson, naming the new Randal Tyson Children’s Library after her late husband.
• In October, FPL Executive Director Louise Schaper received the Third Annual 21st Century Librarian Award.
• FPL received the Altrusa International Environmental Award, recognizing the new Blair Library’s environmentally sophisticated design.

All encouraging signs. But there’s no time to rest on past accomplishments.

The FPL Foundation established a target of $6 million for its endowment — funds need to help operate the new library at the level our citizens expect. We’re well on our way to raising that amount, but a significant funding gap remains. Now’s the time to step forward and give generously.

On October 9, 2004, opening day at the new Blair Library, there’ll be celebrations galore — and for good reason. Between now and then, let’s go the extra mile-and-a-half and make Fayetteville’s library one of the best in the world.

See you next year — in the new Blair Library!

Louise Schaper
Executive Director

Louis Gottsponer
President, Board of Trustees

* Please see page 2 for a list of benchmark cities and comparisons.
## 2003 Financials and Performance Measures

### Operating and Materials Revenues

**Fiscal Year 2003**

<table>
<thead>
<tr>
<th>CITY</th>
<th>REVENUES</th>
<th>EXPENDITURES</th>
<th></th>
</tr>
</thead>
<tbody>
<tr>
<td>City of Fayetteville</td>
<td>$808,392</td>
<td>$32,26</td>
<td></td>
</tr>
<tr>
<td>City of Fayetteville</td>
<td>$65,226</td>
<td>$3,74</td>
<td></td>
</tr>
<tr>
<td>CIP Capital items</td>
<td>$1,066,392</td>
<td>$1,971,150</td>
<td></td>
</tr>
<tr>
<td>City of Fayetteville</td>
<td>$3,74</td>
<td>$1,066,392</td>
<td></td>
</tr>
<tr>
<td>City of Fayetteville</td>
<td>$165,000</td>
<td>$32,26</td>
<td></td>
</tr>
<tr>
<td>City of Fayetteville</td>
<td>$3,74</td>
<td>$1,066,392</td>
<td></td>
</tr>
<tr>
<td>Block Grant</td>
<td>$33,000</td>
<td>$33,000</td>
<td></td>
</tr>
<tr>
<td>City Total*</td>
<td>$1,006,392</td>
<td>$65,226</td>
<td></td>
</tr>
<tr>
<td>Contributions</td>
<td>$65,226</td>
<td>$65,226</td>
<td></td>
</tr>
<tr>
<td>Washington County</td>
<td>$681,122</td>
<td>$681,122</td>
<td></td>
</tr>
<tr>
<td>Fayetteville City Millage**</td>
<td>$642,523</td>
<td>$642,523</td>
<td></td>
</tr>
<tr>
<td>Fines, Fees &amp; Other</td>
<td>$100,884</td>
<td>$100,884</td>
<td></td>
</tr>
<tr>
<td>Grand Total</td>
<td>$2,496,147</td>
<td>$2,496,147</td>
<td></td>
</tr>
</tbody>
</table>

*City of Fayetteville also provides a building with a fair rental value of $319,960.

**Millage money collected in current year is used to fund the following year.

### Library Ratios and Peer Comparison

**Measure for Cities**

<table>
<thead>
<tr>
<th>MEASURE FOR CITIES</th>
<th>FPL 2003</th>
<th>NATIONAL AVERAGE 2002</th>
</tr>
</thead>
<tbody>
<tr>
<td>Library holdings per capita</td>
<td>2.97</td>
<td>3.2</td>
</tr>
<tr>
<td>Annual visits per capita</td>
<td>9.3</td>
<td>5.3</td>
</tr>
<tr>
<td>Reference transactions per capita</td>
<td>1.0</td>
<td>1.1</td>
</tr>
<tr>
<td>Collection turnover</td>
<td>3.74</td>
<td>2.70</td>
</tr>
<tr>
<td>Circulation per capita</td>
<td>11.1</td>
<td>8.6</td>
</tr>
<tr>
<td>Percent population with library card</td>
<td>65%</td>
<td>60.1%</td>
</tr>
<tr>
<td>Book/materials expenditures per capita</td>
<td>$5.50</td>
<td>$4.73</td>
</tr>
<tr>
<td>Annual expenditures per capita</td>
<td>$32.26</td>
<td>$32.78</td>
</tr>
</tbody>
</table>

### Library Expenditures

**January 1, 2003 – December 31, 2003**

<table>
<thead>
<tr>
<th>CATEGORY</th>
<th>EXPENDITURES (IN MILLIONS)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Salaries and Benefits</td>
<td>$1,116,578</td>
</tr>
<tr>
<td>Operations</td>
<td>$310,474</td>
</tr>
<tr>
<td>Library Materials</td>
<td>$519,268</td>
</tr>
<tr>
<td>Capital Outlay</td>
<td>$126,074</td>
</tr>
<tr>
<td>Total</td>
<td>$1,872,394</td>
</tr>
</tbody>
</table>

### 2003 Library Measures

**Population Served (2000 Census)**

<table>
<thead>
<tr>
<th>CITY</th>
<th>POPULATION 2002</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fayetteville</td>
<td>58,047</td>
</tr>
<tr>
<td>Washington County</td>
<td>157,715</td>
</tr>
<tr>
<td>Overall Program Attendance</td>
<td>29,361</td>
</tr>
<tr>
<td>Children’s Programs</td>
<td>25,204</td>
</tr>
<tr>
<td>Materials Owned</td>
<td>172,198</td>
</tr>
<tr>
<td>Periodicals</td>
<td>371</td>
</tr>
<tr>
<td>Use of Materials (Circulation)</td>
<td>644,312</td>
</tr>
<tr>
<td>Children’s Materials</td>
<td>197,150</td>
</tr>
<tr>
<td>Visits</td>
<td>541,785</td>
</tr>
<tr>
<td>Staff (Full-Time Equivalent)</td>
<td>157,715</td>
</tr>
<tr>
<td>Staff w/M.L.S. degree</td>
<td>31,45</td>
</tr>
<tr>
<td>AVERAGE 2002</td>
<td></td>
</tr>
</tbody>
</table>

*The four exterior entrances cause a slightly inflated number.

### City Library Benchmark Comparisons

**With Cities that Host Major State-Funded Universities**

<table>
<thead>
<tr>
<th>CITY</th>
<th>POPULATION 2002</th>
<th>OPERATIONS EXPENDITURES 2002 (IN MILLIONS)</th>
<th>HOURS OPEN 2002</th>
<th>FTES 2002</th>
<th>EXISTING BUILDING (SQ. FEET)</th>
<th>PLANNED BUILDING (SQ. FEET)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Fayetteville</td>
<td>58,047</td>
<td>$1.6</td>
<td>60</td>
<td>30.5</td>
<td>31,500</td>
<td>88,000</td>
</tr>
<tr>
<td>Lawrence, KS</td>
<td>83,495</td>
<td>$2.1</td>
<td>73</td>
<td>42.4</td>
<td>45,000</td>
<td>N/A</td>
</tr>
<tr>
<td>Urbana, IL</td>
<td>36,395</td>
<td>$2.3</td>
<td>70</td>
<td>45.2</td>
<td>25,000</td>
<td>N/A</td>
</tr>
<tr>
<td>Ames, IA</td>
<td>61,339</td>
<td>$2.5</td>
<td>64</td>
<td>51.6</td>
<td>35,000</td>
<td>N/A</td>
</tr>
<tr>
<td>Denton, TX</td>
<td>95,215</td>
<td>$3.1</td>
<td>64</td>
<td>43.5</td>
<td>47,000</td>
<td>81,276</td>
</tr>
<tr>
<td>Iowa City, IA</td>
<td>83,620</td>
<td>$3.9</td>
<td>72</td>
<td>40.0</td>
<td>89,000</td>
<td>N/A</td>
</tr>
<tr>
<td>Champaign, IL</td>
<td>67,959</td>
<td>$4.5</td>
<td>74</td>
<td>65.6</td>
<td>102,000</td>
<td>107,000</td>
</tr>
<tr>
<td>Columbia, MO**</td>
<td>84,531</td>
<td>$5.0</td>
<td>69</td>
<td>60.0</td>
<td>Opened '02</td>
<td></td>
</tr>
</tbody>
</table>

*Fayetteville is last in expenditures, hours open and number of employees in comparison to benchmark cities hosting a major state-funded university.

**Columbia’s library is part of the Daniel Boone system consisting of 1 main, 2 branches and a bookmobile. The operating expenses for the main were calculated based on the main library’s portion of circulation, i.e. 83%. FTES is 60 for main library only; there are 107 total FTES for the three libraries.
In the fall of 2004 the doors of a monumental building will be opened for Fayetteville residents as the town celebrates the grand opening of its new 88,000 square foot library.

Prior to this building project, the Fayetteville Public Library had no development office. To spearhead the necessary capital campaign to raise funds toward building and endowing the building, the Fayetteville Public Library Foundation was created. With no existing donor base, a $12,000,000 capital campaign was launched in the spring of 2000 and is ongoing at this time. Led by a volunteer campaign chairperson and the director of development, over $7.2 million in gifts and pledges have been raised privately through the generosity of over 500 area residents and corporations. This amount includes the two largest gifts ever given to an Arkansas public library, in the amounts of $3,000,000 and $2,000,000.

The Capital Campaign

$12 million capital campaign to complete building and to endow the new Fayetteville Public Library

$7,283,848 in private gifts and pledges received as of December 2003

$19.3 million from 18-month sales tax September 2000 - March 2002

“Books are the legacies that a great genius leaves to mankind, which are delivered down from generation to generation as presents to the posterity of those who are yet unborn.”

—JOSEPH ADDISON, (1672-1719) POET, ESSAYIST AND PLAYWRIGHT

Leave Your Legacy with a gift to the Fayetteville Public Library Foundation.
Naming opportunities and donor wall options are still available.
Jan 3
A $100,000 endowment to the FPL Foundation by the Imhoff-Anderson family allows the children’s staff to plan a separate “read aloud” room in the new Blair Library, while continuing to expand the read aloud collection.
Dick Anderson and Karen Imhoff Anderson originally established the collection to support reading, they said, as a “fun family activity.” Their gift ensures its future for generations.

Jan 25
Wal-Mart area stores donate $50,000 to FPL, allowing for the dramatic expansion of the library’s childhood, young adult and family literacy programming. New services will include daily story times, writing and drama programs, and an enhanced Teen Advisory Board all designed to have immediate, positive impact on literacy in the community.

Feb 27
The FPL Foundation Capital Campaign announces a $2-million gift from Fayetteville resident Barbara Tyson to name the new Children’s Library after her late husband. The Randal Tyson Children’s Library will feature a technology center, storytime room, comfortable seating areas and a greatly expanded collection. Mrs. Tyson’s extraordinary gift is the second largest ever made to a public library in Arkansas.

May 15
FPL receives the Altrusa International Environmental Award recognizing the new Blair Library’s environmentally sophisticated design, including such features as a “cool roof” that will reflect the summer sun, maximum use of natural light, motorized shading devices, advanced insulation techniques, and a large underground cistern to gather runoff water for irrigation purposes. “The award also honors the library for registering for the U.S. Green Building Council’s LEED (Leadership in Energy and Environmental Design) certification in 2001, the first building in Arkansas to do so.”

May 20
The Fayetteville City Council votes to turn FPL into an independent municipal library. Effective at year’s end, FPL will operate independently of the Washington County Library System (WCLS), though county residents will remain eligible for free FPL library cards. Library materials will continue to flow between FPL and WCLS under a special interlibrary loan agreement. Independent status will allow FPL to take full advantage of technological advances needed to run the new Blair Library.

June 1
FPL is one of five libraries nationwide to receive a Special Mention from Library Journal in the run up to the magazine’s annual Library of the Year Award, which goes to the library that best demonstrates outstanding community service, creativity, and leadership in the field.

“Thank you, Crossland Construction!”

Words on a banner presented to construction workers by children.
“The Imhoff-Anderson Read Aloud Collection is a jewel in our library.”
Lolly Greenwood, children’s librarian

Sept 13

Over 350 people gather on this soggy Saturday morning to witness the “topping out” of the Blair Library. A short ceremony features remarks by Mayor Dan Coody; FPL’s Executive Director, Louise Schaper; FPL Foundation director, Jim Blair; FPL Capital Campaign chair, Ann Henry; MS&R LTD project manager, Sean Wagner; and Crossland Construction project manager, John Priest. In a moving finale, the final beam is signed and hoisted into place carrying an evergreen tree and an American flag.

“Punctuating” the topping out ceremony, FPL unveils its new logo, an exclamation point formed by standing a book on its spine over a simple white disc. Created by Doxa Total Design Strategy, the mark reflects the collective passion and excitement of FPL’s staff and the library’s ardent community of supporters.

Oct 17

Louise Schaper, FPL Executive Director, receives the Third Annual 21st Century Librarian Award from Syracuse University’s School of Information Studies, a student-run program that rewards social awareness, community impact, promotion of effective technologies, and demonstrated commitment to the free flow of information.

Schaper delivers a talk to the students entitled “Lemmings or Lions: The Choice is Ours.”

Nov I

FPL announces a pair of Community Development Block Grants from the City of Fayetteville. A $13,000 grant will expand the Spanish language and literacy collection and add programming that celebrates Hispanic heritage. A second grant for $20,000 will fund “adaptive technologies,” making computer use possible—or easier—for people with disabilities.

Nov II

Ann Henry, chair of FPL’s Capital Campaign, is named Volunteer Fundraiser of the Year by the Northwest Arkansas Chapter of American Fundraising Professionals. Since 2001 Ann has dedicated thousands of hours and helped raise over $7 million to build and endow the new Blair Library.

Dec I

FPL launches Polaris, its new online catalog, with vastly improved features. At home or in the library patrons can access enriched data about books, CDs or DVDs. Patrons can easily view their records, hold and renew items, get email reminders, create a “personal account.” Back-end features enhance the circulation and technical processing functions. Plus FPL introduces a whole new look to its web page.

Dec 30

The Friends of the Fayetteville Public Library announce a $30,000 gift to help fund the opening-day collection at the new Blair Library.

Dec 31

For the sixth year in a row, library measures grew at a double-digit rate. Circulation is up 11%, cardholders up by nearly 20%, attendance at the Summer Reading Program up 14%. In seven years, most usage measures have doubled or tripled.
Contributors to the FPL Foundation in 2003

The Fayetteville Public Library Foundation would like to thank the following contributors. As result of their gifts and support, the library is able to provide countless opportunities to all who walk through its doors. The gifts listed below represent all 2003 contributions, including memorial gifts, programming gifts, collection improvement, and capital campaign gifts. Those marked with an asterisk (*) represent payments made in 2003 on larger pledges to the capital campaign.

$500,000 to $1,000,000
James B. Blair*
Barbara Tyson*
Willard and Pat Walker Charitable Foundation

$10,000 TO $99,000
Bank of Fayetteville*
J.B. and Jonelle Hunt

$1,000 TO $9,999
Richard and Karen Anderson
Margaret B. Anderson*
Katherine Baltz
Woody Bassett*
W. W. “Bill” B. and Marynm Bassett*
Martha and Hugh Brewer
Lorraine and Dennis Brewer
Jack and Anne Butt
Thomas and Shirley Butt
Susan and Buddy Chadick
Roy A. and Butch Clinton
Bruce Cochran
Collier Drug Stores*
Thomas and Jane Davis
Exxon Mobile Foundation
Fayetteville Neighborhood Market
David and Jane Gearhart*
Bill and Sylvia Glezen
William N. and Merlee Harrison
Sean and Debie Harrison
Malcolm and Ellen Hayward
Ann and Morris Henry*
Lester and Elizabeth Howick
Laurie Karnatz
Bill and Missy Kincaid
Oscar T. and Peg Legerena*
Warren and Karen McDonald
Paul and Linda Pinneo
Procter & Gamble Company
Beverly and Archie Schaffer III*
Bill and Mary Jo Schneider
Frank and Sara Sharp*
Wanda and Lloyd Stevens
T.L. Foundation
Jack and Nell Tuck
Fred S. and Doreen Vorsanger
Jennifer and Andy Wagner*
Gary and Sheila Weidner
Marsha and Ron Woodruff

OTHER CONTRIBUTORS
Jerry and Marilou Bork
Ella L. Alford
Roy Alford
Charles Ashton
Sara Bainbridge
Maria Ballesteros
Carolyen D. Banks
Betty Battenfield
Jonathan Beasley
Dorothy S. Beeton
Melissa and David Bell
Wanda Belzini
Brenda Blagg
Camille Blankenship
Teresa and Joshua Boyd
Richard Boyd
George and Freda Bradley
Charles and Brenda Brannan
Donald and Debbie Brown
Holly and Marty Bryan
Joyce Cunningham
Wade and Sara Burnside
Joe E. and Joan Campbell
Judith and Robert Carey
Marian Cathron*
Anthony Childress
Diane and William Collins
Amy and John Commer
Sue and Terry Condren*
Clare Connally
Doris Cook
Patricia L. Corbin
Doris and污染 Words
Catherine Cubillo
 Sharon Daniel
Scott Davis
Carolyn J. De Lille
Tracy Dick
Rae and James Dunn
Phyllis and Earl Eddins*
Sandy and Clay Edwards*
Alan E. Ellstrand
Jason Estes
Melanie Faught
Fayetteville Garden Club
Fayetteville Public Library Caring Committee
Frances Fleming
Bob Ford
Martha and John Franz
Rufus F. Gardner
Willard and Lu Gatewood
Andrew and Mary Gibbs
Gale Golden
LaNita Gonzalez
Rick and Carole Green
Lolly Greenwood
Robert D. Groom
Yvonne and Ron Gyles
Susan Hall*
Stephanie Hamblen
Trev and Howard Hamilton
Rick Hart
Gary and Teri Head
Patsy Heptig
Suzanne Herrington
Jackie Hinson
Susie Hocklander
Robert and Marie Hogan
Ineta Johnson
Jeanette Johnson
Mary J. Jones*
Jackie and Richard Kellogg*
Jason Kimball
Hugh and Brenda Kincaid
A. Knight
Maggie Kraemer
Georgia Kunze
Dick and Patti Latta
Pamela and John Lawrence
Donna Longchar
Barbara Lovin
Villa Lovin
Brent and Tonya Lundstrom
Renee Mahon
Marion
Chapter D.A.R.
Bruce McConnell
Deborah Meisch
Martha Middleton
Betty and Jack Mills
Esther Mishler
Bill Mitchell
Jim and Elizabeth Mitchell*
Mary Lee and James Mock
Modern Literature Club
Mary Ellen and James Moore
Mary Margaret
Pat Murphy
Anne and Tim de Noble*
C. J. and Pauline O’Donnell
Ozark
Wireless Society
Luke and Janet Parsch
Rose Ann Pearce
Larry Phillips
Roseland Poe
Peggy Poe
James K. Po
Barbara Prewit
Lennox F. Pruitt
Crystal Randolph
Jerilyn Renfroe
David and Cathy Rew
James R. Rogers
Stephanie Rohrbach
Nidra Rohrbach
Rhea Rooke-Lee
John Ruff
Herschel and Barbara Sandefur
Greg Schneller
Tomoko Sekiguchi
Dorothy and Herb Serenon
Charlotte Setter
Bob Shaw
Steve and Jennifer Shepherd
Tammie Shipley
Simmons Bank
Barbara and Mitch Singleton
Steve Singleton
Renee Skinner
Carolyn and Murray Smart*
Terry Smith
Matt Smithpeters
Amanda Soule
Sherry Stark
Jackie Starling*
Roy and Vesta Steiner
Jere and Jen Steiner
Stephens Inc.
Kathy Stevens
Kelly and Boyd Stiegman
Charlene Stiegman
Ruth Stock
Matt Stock
Melanie R. Stockdell
Gary Striegler
Margaret Sullivan
Sunny Hills Study Club
Rosemary Tacker
Sue and Bob Taylor
Barbara G. Taylor*
Doug Thompson
Kellie Thompson
Virginia Tiemann
John and Gail Tolleson*
Bass and Ruth Ann Trumbo
Polly Tucker
Peter Ungar and Diane Serenson-Ungar
Stephen and Susan Ungar
Bill and Nancy Waite
Scarlett and Danny Waits
Susie Walker
Cornelia Wallace
Rick and Alicia Wantz
Richard and Karen Wantz
Suzanne Wasiluk
Philip Weber
Laurin Wheeler*
Whitney Whitelaw
Jeffrey and Carie Whitham
LeeAnne Williams
Martine Williams
Cindy Wiseman
Rebecca and Ron Wood
Elizabeth Woods
Marion and Robert Wyckoff
Sonya and Mike Yates
Mary Yates
Kelly Zega
Anonymous
Friends of the Fayetteville Public Library

THE FRIENDS HAD A TERRIFIC YEAR IN 2003. Membership was up, including Lifetime Membership for those who contributed $500 or more. Book donations to the Friends Bookstore increased, as did overall sales, which topped $12,600 for the year, and the Annual Holiday Silent Auction raised $2,200. The Friends provided crucial funds for the topping out ceremony in September, author talks by Rick Bragg and Robert Ford, and the hugely popular Summer Reading Program in the children’s library. With Friends’ help, the library’s audio-visual collection continued to grow steadily in 2003.

Finishing the year with a generous wallop, in December the Friends Board announced a donation to the library of $30,000 to help fund the opening day collection of the new Blair Library. Once more, this dedicated group gave new meaning to the word “friend.” Their hard work is vital and very, very much appreciated.

LIFETIME MEMBERS
Mrs. Roy Adams
Harry & Lois Alward
Mr. James Bennett
Mr. James Blair
Dave Bolen
Mrs. Catherine Boyd
Vince Chadick
Neppee Conner
Ms. Rita Davis
Gayle Deaver
Mrs. Eugenia Donovan
Mr. & Mrs. Jack Edmiston
Janet Flaccus & B. Dixon
David & Andrea Fournet
Mr. & Mrs. Herbert Fowler
Arthur Fry

EDWARD & HELENE FURST
Bob & Linda Gaddy
Susan & Orville Hall
Malcolm & Ellen Hayward
Mr. & Mrs. Jimmy Hill
Dr. & Mrs. John Imhoff
Jerome & Harriet Jansma
Greg Jones
Eric & Elizabeth Knowles
Mr. & Mrs. Oscar Leverenz
Mr. David Malone
Mr. & Mrs. Clark McClinton
MRS. DOROTHY MECALFE
Dr. & Mrs. Thomas Miller
Hugh & Don Mills
Louise Painter
Fran Pearson

Mary Jane Haley
Robin Hall
Dr. & Mrs. Bob Hall
Gail Halleck
Christine Haller
David & Emily Hart
Mary Harvey
David Brian Hayes
Pete & Margo Heinzelman
Joyce Herrin
Mr. & Mrs. John Hogle
Lotta Hollenbeck
Theresa Hoover
Sharon & Steve Hoover
Don House
Marjorie Hurlbut
Mr. & Mrs.
Eldon Janzen
Dr. & Mrs.
Richard Johnson
Max Johnston
Mary John Jones
Joyce Jones
Ms. Phyllis Kane
Hannah Karnbach
Deborah Karnes
Natalia Karnes
Anna Kattan
Nancy & John Kehn
Lorraine Kelly
SUSANNAH PORTER
Ms. Anne Prichard
Mr. & Mrs. E. L. Rudolph
Louise & Len Schaper
Mr. & Mrs. James Scroggs
Mr. & Mrs. Frank Sharp
Mark Smidt
Nancy Stiglets
Mr. & Mrs. Porter Stone
Mr. & Mrs. William Underwood
Mr. & Mrs. Joe Upchurch
Dr. & Mrs. John Vinzant
Bill & Nancy Waite
Carolyn Walton
Karen Wawering
Mr. & Mrs. James Wickliff
Bruce & Laura Wilkins

MEMBERS*
Martha Agee
Deborah Akin
Fran Alexander & Michele Allen
Peg Anderson
Pete & Maureen Anderson
Mr. & Mrs. Vernon A. Anderson
John & Margery Andrews
Virginia & David Ard
Gary Ault
Robert & Dian Bacon
Kathy Ball
Lu Banister
A. J. Barnum
Bryan & Lauren Benafiel
Cynthia Berger
Mr. & Mrs.
Bob Besom
Tanya Boaz
Ms. Helen Bocquet
Kathy &
Kien Bouwman
Andrew Brandt
Helen Brannan
Hugh & Martha Brewer
Lori & Kevin Brock

W. J. & Suzanne Brooks
Robert Brown
Mr. & Mrs. Walter
Lee Brown
Guy Brown II
Mrs. J. Frank Broyles
Marilyn Burdette
Sarah Burnside
Ron & Carolyn Butler
Karen Byers
Virginia Cammack
Scott & Vicki Campbell
Martha Carlin
Bob & Sao Cauk
Constance Clack
Miriam Clamitz
Mitch & Sherna Cockrell
Daniel Cook
Bob Cooper
Bill & Jackie Costello
Mr. & Mrs.
Joe Crouch
Ralph & Cam Crouch
Mary Cay Crow
Bert & Janet Cupit
Gaya Dalton
Sylvia & Walt Danforth
Heather Daniel

Tommy & Sharon Daniel
Virginia Davis
Hester Davis
Nancy Denn
Adelia DeVore
Mrs. Auramay Donat
Mrs. Martha Douglas
Mr. Donald Downey
Kay & John DuVal
Phyllis & Earl Eddins
Sandra Edwards
Gisela & Jeff Erf
Tom Farris
William & Joyce Feldman
Patsy Ferrier
Helen Fields
L. Roberta Fincher
Dr. & Mrs. Ted Fish
Miller & Peggy Ford
Mr. & Mrs.
Richard Forsythe
Judith Frick
Mary Fyles
Martha Gannon
Mr. & Mrs.
Willard Gatewood
Mr. & Mrs.
James Gibson
Louellen Glosup
Missy Gocio
Marcia Gordon
Mr. & Mrs.
Jack Groh

Mary & Thomas Kennedy
Jaya Kilambi
Judith Kilpatrick
Bill & Missy Kincaid
Virginia King
Jeanne & Brian King
Helen Kirby
Billy & Jean Kirk
Georgia Kunze
W. C. Lamkins
Bettie Lu Lancaster
Nan Marie Lawler & R. Covey
Paul & Maxine Leblanc
Robert Leflar
Hortense Lehman
Ruth Lewis
Andrew & Shirley Lucas
N. David Luhn
Bernie & Sue Madison
Kelly Magoulick
Bill & Sabra Martin
Margot & Duncan Martin
Cleo Matter
Becky & Jonathon McCain
Martha McNair
Nancy McVey
Mr. & Mrs.
Robert Meuleners
Ritta Mitchell
Shannon
Dillard Mitchell
William & Margaret Moeller
Isola & Gordon Morgan
Herman Napier
Talmage & Laverne Nelson
Ralph Ness
Jean Newhouse
Darla Newman
Leslie & Geoffrey Oelsner
Marion Orton
Kelly Owens
Vicky Ozment
David & Sandra Parker
Janine Parry & B. Schrecke
Luke & Janet Parsch
Jack & Judy Perkins
Dr. Roald Peterson
Christy & Ben Pollock
Phyllis Pope
Sandy Pringle-Young
Len Pruitt
Bill & Dottie Reddig
Volunteers

7-Uppers!
Alpha Phi Omega
Day of Caring vols.
Hugh O’Brien
Leadership vols.
Make a
Difference Day
Hyacinthe Aboudja*
Richard Allan
Daryl Allard
Lee Allen**
Linda Allen
Rebecca Allen**
Lois Alward
Maureen Anderson*
Pete Anderson
Meredith
Armstrong**
Jennifer Ash
Indira Balan
Bethany Ballard
Katy Beasley
Erin Berger
Janice Berry
Mona Blackher
Cathy Boyd
Michelle Brewer
Kira Bunch
Marilyn Burdette
Ellen Burns**
Ann Buss
Katie Butterweck
David Cardwell
Martha Carlin
Michael Carnahan**
Bob Caulk
Vince Chadick
Vanessa Chandler**
Christie Clawson*
Cindy Clawson
Dana Clawson*
Mr. & Mrs.
Walter Eugene
Smith BETTY SOLIS
Wanda Stephens
Cyril &
Marty Sturm
Tim &
Patty Sullivan
Cyrus Sutherland
Valentino Tasco
Bobbie
Nell Templeton
Sara Tepfer &
J. Carrao
Julia Thoma
Michael H. &
Jeanne Thomas
Patty Tisdale
Janet Titus
Kay
Trumbo-Havens
Mr. & Mrs.
Jack Tuck
Ramona Tugwell
Mr. &
Mrs. Kurt
Tweraser
Rita Vail
Mr. &
Mrs. Conrad
Walgorski
Elizabeth Wheeler
Mr. &
Mrs. Roger Widder
Carl &
Jackie Williams
Virginia Wilson

Anna Holdorf
Judith Hudson
Julie Hughes
Josh Johnson**
Ackland Jones
Hannah Karnbach
Jaya Kilambi
Kate Klutz
Kimmery Kobe**
James Koch
Bob Kohler
Georgia Kunze
Jake Lamics (sp?)
Nan Lawler
Tiffany Lewis
Fran Lipton
Mary Loots
Rick Loots
David Luhn
Marilyn McClelland
Kaylin McLoud
Mason McCloud
DeNiece McNew
Orianna Marquez**
Meredith Martin**
Tiffany Martin**
Wendy Matherly**
Dorothy Metcalfe*
Reva Mills*
Sarah Jo Mosbeck
Josh Mourot
Danielle Napier
Sam Nesbitt**
Adam Norwood**
Vincent Novak
Angela Oldacre
Brandy Pace
Ann Parent**
Jeannie Cabello Penn
Lisa Gayle Petty
David Pincus
Donnie Porter
Anne Prichard
Irena Ptaszynski
Michelle Raimer
Bill Reddig
Dottie Reddig
Charles Reynolds
Karen Robbins*
Nancy Robbins
Connie Robinson
Len Schaper*
Kellie Schneider
Laura Shafer
Ray Shipman*
Jennifer Shirley
Steve Singleton
Duncan Skiles
Gene Smith*
Spike Snell**
Betty Solis
Sarah Spiegel**
St. Joseph’s
Sixth Grade
Sally Stone
Emily Stuckey
Anita Sulzen
Lee Anna Taylor
Tyler Tennison**
Lynette Terrell
Jordan Thaeleer**
Pauline Thiessen
Bonnie Thomas
Christina Thomas
Michael Thomas
Aubrey Thornton**
Jared Thornton**
Val Tren* Logan VanWinkle
Ruth Vickers
Roger Wagner
Kent Walker**
April Wang
Martha Ward

George Weiss
Amanda Wheaton
JoAnn Whitlatch
Mary Jo Wickliff
Larry Wilks
Jackie Williams
Josh Williams
Lillian Winkler
Steve Winkler
Cathy Yang**
Lynn Yenawine
Weixiu Yu
Ping Zhao

*Volunteer of the Month
**Teen Advisory Board

Pictured from left: Dana and Christie Clawson, Volunteers of the Month
Volunteers Speakers, Performers, Artists & Artisans

<table>
<thead>
<tr>
<th>Chris Adams</th>
<th>Amy Herzberg</th>
<th>Stephan Skinner</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dominic Alvarez</td>
<td>Jeremy Hess</td>
<td>Jenny Smith</td>
</tr>
<tr>
<td>Amy Bailey</td>
<td>Tony Hickerson</td>
<td>Joseph Smith</td>
</tr>
<tr>
<td>Kena Bailey</td>
<td>Jerry Hilliard</td>
<td>Fred Spiegel</td>
</tr>
<tr>
<td>Gaylah Balter</td>
<td>Lib Horn</td>
<td>Patricia Sullivan</td>
</tr>
<tr>
<td>Cassandra Barnett</td>
<td>Tina Houston</td>
<td>Suzuki School of Music</td>
</tr>
<tr>
<td>Gordon Bradford</td>
<td>Bob Kohler</td>
<td>Robert Swearingen</td>
</tr>
<tr>
<td>David Bragg</td>
<td>and Otis</td>
<td>Mike Thomas</td>
</tr>
<tr>
<td>Leslie Brown</td>
<td>Terry Lawson</td>
<td>Peggy Treiber</td>
</tr>
<tr>
<td>Carl Burgers</td>
<td>Daniel Levine</td>
<td>U of A International</td>
</tr>
<tr>
<td>Bill Choa</td>
<td>Jon Lindstrom</td>
<td>Student Organization</td>
</tr>
<tr>
<td>City of Fayetteville</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Police, Fire and Solid Waste</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Departments</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Jennifer Colonna</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Gary Coover</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Phil Cotterman</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Crossland</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Construction</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Melody DeVere</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Julie Dorrough</td>
<td></td>
<td></td>
</tr>
<tr>
<td>and Gracie</td>
<td></td>
<td></td>
</tr>
<tr>
<td>John DuVal</td>
<td></td>
<td></td>
</tr>
<tr>
<td>EMS</td>
<td></td>
<td></td>
</tr>
<tr>
<td>John Finch</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Jessica Fitzpatrick</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Sharon Gabbard</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Lee Giezentanner</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Bad Girlz</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Chuck Gorden</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Gary Greenwood</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Larry Greenwood</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Ross Greenwood</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Janice Grubb</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Sonia Gutierrez</td>
<td></td>
<td></td>
</tr>
<tr>
<td>E. Lynn Harris</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Mike Walker</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Katie Warford</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Washington County</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Extension Service</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Roberta Wilson</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Lynn Yenawine</td>
<td></td>
<td></td>
</tr>
<tr>
<td>and Chloe</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Craig Young</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Susan Young</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Sally Zelenka</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Pictured clockwise from top right: Authors Kimberla Lawson Roby and E. Lynn Harris sign copies of their books; author and New York Times reporter Rick Bragg speaks in the FPL Community Room; first time novelist and FPL staffer Robert Ford with Jeannine Wagner, conductor of the North Arkansas Symphony Orchestra.