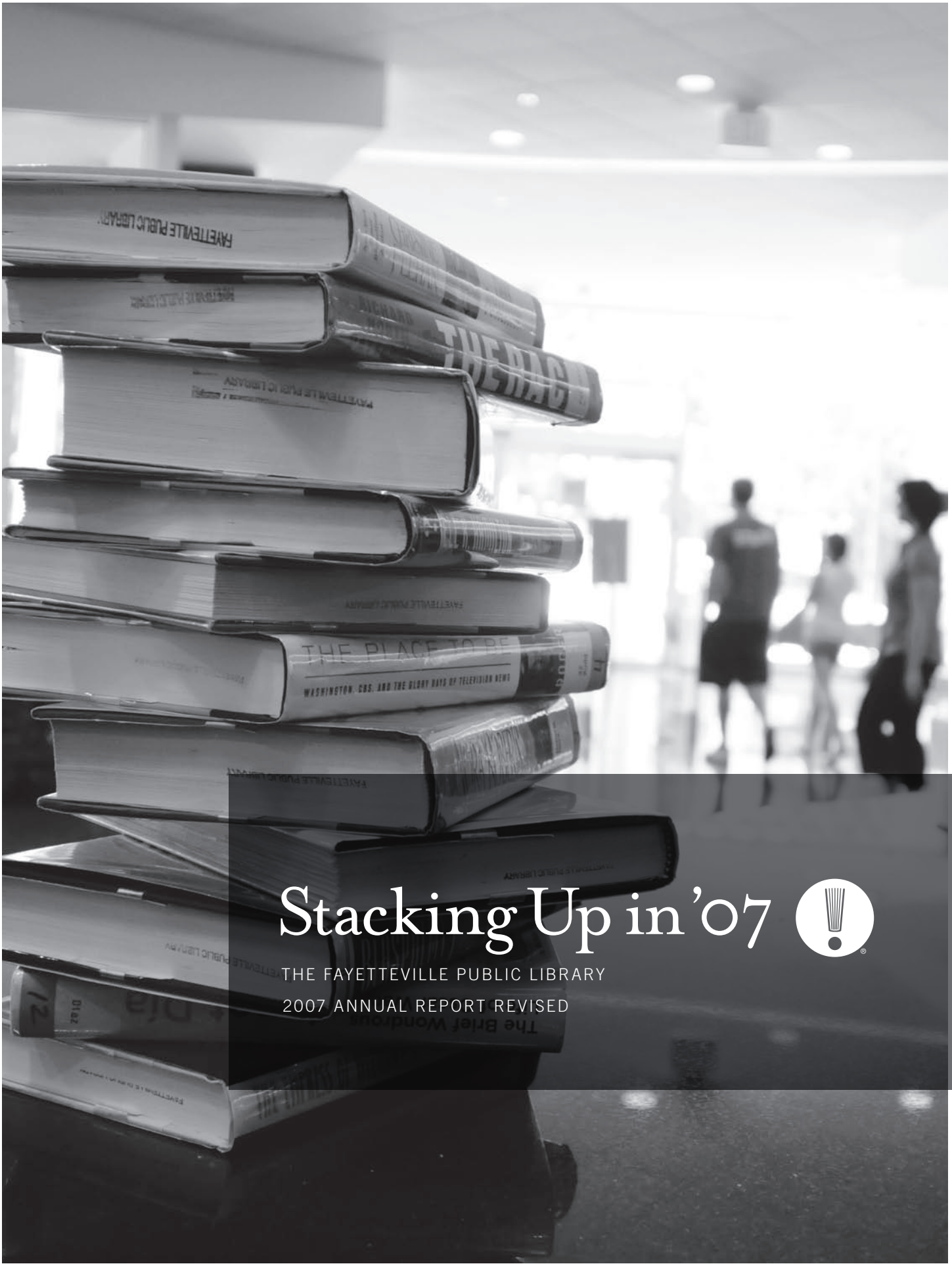


Stacking Up in '07

THE FAYETTEVILLE PUBLIC LIBRARY

2007 ANNUAL REPORT REVISED

Director's Letter

Louise Schaper & Daniel E. Ferritor

Stacking Up! The Fayetteville Public Library continues to increase in usage each year. In 2007 the library circulated about 952,000 books and materials – a 10% increase from 2006 and a 251% jump from 1997. Fayetteville is clearly a city of readers, one reason this is such a great community to live.

Throughout the past 10 years, library staff has compared FPL to those cities hosting major state-funded universities, such as Lawrence, Kansas; Ames, Iowa; Denton, Texas; Champaign-Urbana, Illinois; Iowa City, Iowa; and Columbia, Missouri. Ten years ago the Fayetteville Public Library lagged far behind these libraries in use, number of staff and hours open, funding and other key measures. Library staff listened to the community's needs and diligently sought creative ways to meet and fund them. In 2004, Blair Library opened, and the following year, the library received the 2005 Library of the Year award for improvement efforts. The 2007 usage measures demonstrate that the library is catching up and even exceeding some of these communities.

In 2007:

- More than 2,600 books, digital books and materials checked out daily.
- Approximately 2,000 people visited the library each day.
- More than 1,000 programs were offered to the public.
- Approximately 50,000 people attended library programs.
- More than 200 reference questions were answered each day.

The library's strategic plan, crafted with community input and approved in late 2006, led the way to more service improvements in 2007. They are:

- Added three hours of operation each week.
- Added three remote returns at the Bank of Fayetteville branches on College Avenue, Mission Boulevard and Wedington Drive.
- Expanded the library's website to include local obituary information for genealogists and historians, as well as a Community Wiki of local non-profit resources.
- Upgraded internet bandwidth.
- Made laptops available for checkout within the library.
- Added a public fax service.
- Implemented credit card payment for fees and merchandise.
- Established the Non-Profit Resource Center to serve the area's 500 non-profit organizations.
- In partnership with the local Optimists' Club, established Opti-Learn Peer Tutoring Program for high school students.
- Reached out to at-risk and incarcerated teens to teach basic life skills through a Community Development Block Grant.
- Reached underserved preschoolers through the volunteer-driven Reading Roadshow.
- Through a gift from the Washington County Law Library, received access to Westlaw online legal research database.

The strategic plan set a goal of increasing the visibility of the library's services. A revamped newsletter, "Exclamation," was produced monthly, and a listserv was established to alert patrons of upcoming events.

Blair Library continues to draw attention from tourists, media, visiting dignitaries and area businesses seeking to attract employees. In April, the library was named an American Green Landmark Library by *TravelSmart Newsletter* for the cutting edge use of energy efficient architecture and construction, and, in late summer, the library won the *Voices of Youth Advocates* Annual Teen Program Roundup's Most Valuable Program award.

A key goal for the library is sustainable funding. In 2007, thanks to both the library's Foundation and Friends of the Library, private funding increased to more than $300,000 – making the difference between a good library and a great one.

To further develop that capability, the library received a coveted National Endowment for the Humanities Challenge Grant. During the next five years, the Library will raise a triple match to the $600,000 challenge. Once met, the library will have a $2 million endowment for humanities collections and programs.

These are the highlights of the work the library has undertaken to continue its service improvements, fulfill its mission and realize the vision of becoming a "powerfully relevant and completely accessible" library. There's no question that progress is being made. While Fayetteville is experiencing a downturn in sales tax revenues, the library will continue to seek ways to sustain its funding and provide services to the people of Fayetteville.

These are exciting times for the Fayetteville Public Library. Not only is the library busier than ever, open more hours and offering the very best collections, digital resources and programs, it is expanding its reach into the community and out to those most in need of library services. The library's continued success would not be possible without the support of the library's Board of Trustees, elected officials, FPL Foundation members, Friends of the Library members, sponsors and donors, volunteers and dedicated library staff.

We look forward to another year full of opportunities to serve the Fayetteville community in both traditional and innovative ways.

Louise Schaper

Executive Director

Daniel E. Ferritor

President, Library Board of Trustees

01

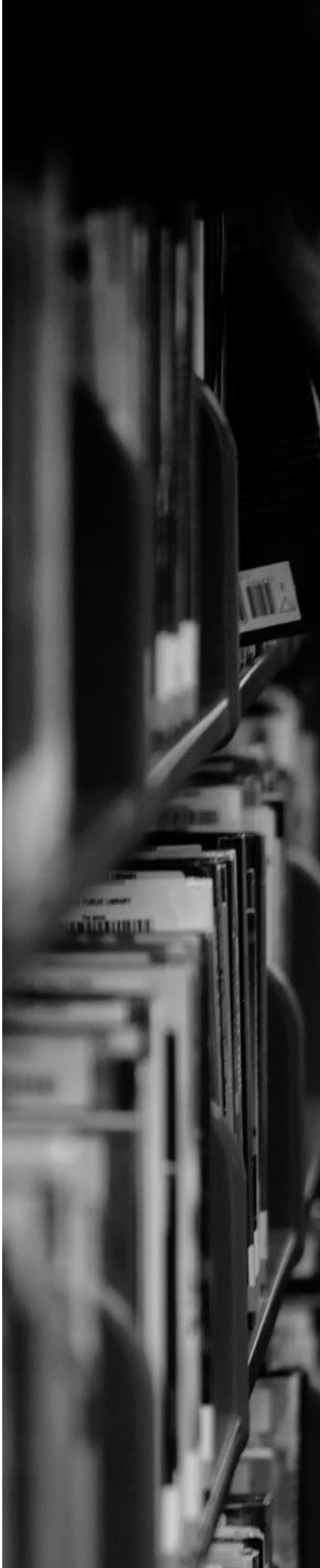
Stacking Up in Circulation

The Fayetteville Public Library is much more than a house for books.

The library has more than 238,000 items, including DVDs, CDs, audiobooks, laptops and parenting kits.

Community members realize this and are checking out items at a record pace. In 2007, 951,872 items were checked out – a 10 percent increase from 2006. Use of the library has increased steadily since 2004 when Blair Library opened. In 2007, the number of cardholders increased 14 percent to 61,419.

Visitors to the library come for a variety of reasons: to relax with a book in one of the many plush chairs, buy a coffee at Arsaga's Espresso Café or to use one of the library's 112 public computers. Other guests come to attend events or simply take advantage of the floor-to-ceiling windows that provide natural lighting and excellent views of the city.



In 2007, **951,872 items** were checked out – a 10 percent increase from 2006.

Patrons spent **15,490 hours** on the library's wireless network in 2007.

Stacking Up in Services

The library's southern terrace, with its sweeping views of the Boston Mountains, is just one of the many special places patrons can sit with a laptop.

And if you forgot your laptop at home, don't worry.

At the Fayetteville Public Library, laptops are just one of the many things available for patrons to check out. In 2007, 4,209 patrons used the wireless access for 15,490 hours – a whopping 41 percent increase in the number of hours from 2006 when 3,276 patrons used the wireless service for 11,004 hours.

Library patrons are increasingly using their online account to reserve books. In 2007, the library filled 43,748 holds – a 53 percent increase from the previous year.

It's no wonder. There are plenty of items to reserve. The library also offers the latest best-sellers, DVDs, CDs, audiobooks, Playaways and parenting kits in its collection of more than 238,000 items. In the past year, the library added more than 22,000 items to its selection.

The library also has a vast collection of digital resources, accessible to Fayetteville Public Library patrons through their nearest computer – whether at home, work or at the library. These online resources aid in everything from test preparation for high school and college exams to starting a small business.

03

Stacking Up in Programming

Storytimes, like this Preschool Storytime, are almost daily occurrences at the Fayetteville Public Library.

The library offers programs for all ages, from its littlest library users – beginning with Baby Bookworm programs – to computer classes that teach adults how to set up an email account.

The Fayetteville Public Library offered more than 1,000 programs in 2007. Those include storytimes, which are offered five days a week and serve babies through 5-year-olds. Other programs include after school workshops for elementary students, Teen Anime and Teen Knitting clubs, three adult book clubs and a film club.

The Fayetteville Public Library also offers programs that feature special guest speakers. In 2007, those speakers included Judith Krug, executive director of the American Library Association's Office of Intellectual Freedom, Nancy Giles, a TV and film personality who provides commentary for CBS News' *Sunday Morning*, and Anthony Bourdain, chef, author and host of *No Reservations* on the Travel Channel. Bourdain's visit brought more than 600 people to the library.

The Fayetteville Public Library offered more than **1,000 programs** in 2007.

The library has more than **155 volunteers** who contributed about **14,000 hours** of service in 2007.

Stacking Up for the Community

The community is what makes the Fayetteville Public Library a special place, whether it's the patrons who visit the library or volunteers who work to make the library a better place.

The library has more than 155 volunteers who contributed about 14,000 hours of service in 2007 – the equivalent of 7 full time employees.

Library volunteers serve in a variety of capacities at Blair Library, from working in the Friends bookstore to repairing damaged books to helping with children's programming. Volunteers also bring the library to the community through the Lending Hands program, which delivers library material to homebound Fayetteville residents, and through Reading Roadshow, which brings library storytimes to local Head Starts, the Richardson Center, Children's House and other organizations.

Fayetteville Public Library

2008 Library Board of Trustees

Dan Ferritor, President; Lorraine Brewer, Vice-President; Beverly Bassett Schaffer, Treasurer; Elizabeth Jordan, Secretary; Marla Hunt; Mike Malone; and Don Marr

2008 Management Team

Louise L. Schaper, M.L.S., Executive Director; Shawna Thorup, M.L.S., Director of Operations; Catherine Rew, B.S., Director of Administrative Services; Kara Rago, B.A., Director of Advancement and Community Relations; Jonathan Atha, Assistant Manager, Facilities and Sustainability; Margaret Burdette, B.A., Manager, Volunteer Services; Laurel Greenwood, B.A., Manager, Youth Services; Sarah Houk, M.L.S., Manager, Technical Services; Gwyneth Jelinek, B.A., Assistant Manager, Circulation Services; Samuel Palmer, Manager, Facilities and Sustainability; Michele Raine, M.L.S., Manager, Adult Services; Denise Stramel, Manager, Circulation Services; Sarah Terry, M.P.A., Manager, Communications; and Lynn Yandell, B.S., Computer Systems Engineering, Director, Information Technology

Fayetteville Public Library Foundation

2007 – 2008 Board of Directors

Linda McBride, President; Karen Lewis McDonald, Vice-President; Amy Sorrell, Treasurer; Stacy Keenan, Secretary; David Banks; Mary Beth Brooks; Mary Ella Earle; Dan Ferritor; Hershey Garner; Greg Jones; and Louise Schaper, ex officio

Friends of the Fayetteville Public Library

2008 Board of Directors

Jake Lamkins, President; Walt Danforth, Vice-President; Rhoda Woods, Treasurer; Nan Lawler, Secretary; Connie Clark; Janet Gorman; David Luhn; Donnie Porter; Ann Prichard; Kim Ratliff; Betty Solis; and Martha Ward

Operating and Materials Revenues

FISCAL YEAR 2007*

City of Fayetteville	
General Fund	$1,613,146
CIP Capital items	$23,000
CIP Books	$295,000
City total	**$1,931,146**
Library millage	$1,166,746
State Aid to Public Libraries	$111,907
Fees, Grants & Other	$352,611
Contributions from FPL Foundation	$305,169
Contributions from Friends of FPL**	$24,000
Grand total	**$3,891,579**

Library Expenditures

JANUARY 1, 2007 – DECEMBER 31, 2007

Personnel Services	$2,062,262
Books, AV & E-resources	$424,343
Materials and Supplies	$603,560
Services & Charges	$92,158
Maintenance	$142,594
Subtotal	**$3,324,917**
Capital Outlay	$40,605
Total	**$3,365,522**

*2007 financial figures audited by BKD LLP, Certified Public Accountants, Fort Smith, Arkansas.

**$39,500 gift was given by Friends of FPL to the FPL Foundation for the National Endowment for the Humanities Challenge Grant.

2007 Library Measures

POPULATION SERVED (2007 ESTIMATED)

Fayetteville	68,980
Washington County	193,771
Library Cardholders	61,419
Total Program Attendance	**49,303**
Children's Program Attendance	38,630
Young Adult Program Attendance	5,591
Adult Program Attendance	5,082
Materials Owned	238,079
Periodicals / Titles	357
Databases	52
Reference Questions Answered	96,185
Total Check Outs	**951,872**
Children's Material Checked Out	337,034
Young Adult Material Checked Out	38,921
Adult Material Checked Out	572,768
Downloadable Audio Books Checked Out	3,149
Visits	572,185
Volunteer Hours	14,012
Staff (Full-Time Equivalent)	42.5
Staff with M.L.S. degree	10
Square Feet of Library Facility	88,000

Library Ratios and Peer Comparison[1]

MEASURE FOR CITIES	FPL 2007	NAT AVG 07
Library holdings per capita	3.5	3.3
Annual visits per capita	8.3	5.6
Reference transactions per capita	1.4	1.1
Collection turnover	4.0	2.8
Circulation per capita	13.8	9.5
Percent population with library card[2]	89%	61%
Book/materials expenditures per capita	$6.15	$5.35
Book/materials as a percent of expenditures	12%	13.1%
Annual expenditures per capita	$48.79	$41.90

[1] From Statistical Report 2008: Public Library Data Service, Public Library Association, Chicago, 2008 (for year 2007).

[2] Cardholders may live outside Fayetteville city limits.

City Library Benchmark Comparisons 2007

CITY	POPULATION / SERVICE AREA	OPERATIONS EXPENDITURES (IN MILLIONS)	HOURS OPEN	FTEs*	M.L.S. LIBRARIANS	CHECK OUTS	EXISTING BUILDING (SQ. FEET)	PLANNED BUILDING (SQ. FEET)
Ames, IA	61,539	$2.89	70	43.8	8	1,361,888	48,000	94,000
Champaign, IL	72,254	$5.90	74	82.0	18.2	1,786,773	40,000	122,600
Columbia, MO	172,462	$6.99	69	120.3	23	1,849,286	116,301	N / A
Fayetteville, AR	**68,980**	**$3.3**	**64**	**42.5**	**10**	**951,872**	**88,000**	**N / A**
Denton, TX	109,561	$5.10	64	49.5	20	1,061,328	66,876	109,695
Iowa City, IA	62,649	$4.76	67	63.61	14.9	1,378,519	81,276	N / A
Lawrence, KS	88,605	$3.50	73	54.6	12.4	1,099,444	52,000	52,000
Urbana, IL	37,362	$2.66	70	46.6	18.3	803,151	50,000	N / A

Fayetteville Public Library Foundation

$10,000 to $99,000

Jim and Nancy Blair
Care Foundation, Inc.
Friends of FPL
Bob and Linda Gaddy
Suzie Stephens and Jim Hatfield
Pat and Willard Walker Charitable Foundation
Wal-Mart/SAM'S Club Foundation
Carolyn Walton

$5,000 to $9,999

First National Bank of Fort Smith
Suzannah Garrison
Donna Geller
Malcolm and Ellen Hayward
Neal and Gina Pendergraft

$1,000 to $4,999

AEP / SWEPCO
Anonymous
Association of Fundraising Professionals
Bank of America
Scott and Taruna Bolding
Hope and John Bradberry
Carson Engineering and Mfg. Inc.
Collier Drug Store
Hershey and Denise Garner
Susan and Orville Hall
Tony and Susan Hui
Jerome and Harriet Jansma
David and Kathryn Jong
Stacy and James Keenan
Bill and Missy Kincaid
Bill and Doris Ann Kisor
Oscar and Marjorie Leverenz
Mary Maier
David and Deborah Malone
Judy and Jay McDonald
Northwest Arkansas Community Foundation
Vijay and Deepak Parashara
Lena and Joseph Reagan
Archie and Beverly Schaffer
Len and Louise Schaper
Frank and Sarah Sharp
Lloyd and Wanda Stephens
W. K. Kellogg Foundation
Bill and Nancy Waite

$500 to $999

Bill and Rosemary Conrad
Virginia Coogan
Janet Flaccus and Bruce Dixon
Elizabeth and Gerald Jordan
Eric and Elizabeth Knowles
Mike and Allyson Malone
Raye and Elise Mitchell
Porter and Sally Stone
Superior Industries, Intl.
T.L. Foundation
Dottie Wood

$1 to $499

Beth Brooks
Dana and Tom Dykman
GE Foundation
Gretchen Gearhart
Jim Hammons
Junior Civic League
McFerran Family
Paul and Eunice Noland
Barbara and Doug Prichard
Ozarks Electric Cooperative Corp.
Ron and Rebecca Wood

Fayetteville Public Library

4 Paws Training
Elizabeth Adam
Adventure Subaru
Jessie Broadfoot
Patty Campbell
Connie and Bill Clark
Mary and Tom Dillard
Dogwatch - RHW, Inc.
Robert Duval
Willard and Lu Gatewood
Charles and Samantha George
Martha and Erik Gosh
Frank and Ann Kelly
Gayla Kae Kingfisher
Jennifer Law
Martha and Malcolm McNair
Newcomers Book Club
Erin Johnson-Powell
Lennox Pruitt
Irena Ptaszynski
Pat Schram
Michael and Dana Scott
Dennis and Shirley Stropes
Jack Tedford
Alan and Amy Wilbourn
Donald and Kathleen Wilson

Honorariums

In Honor of Winnie Brekelbaum's first birthday
Alyson Low

In Honor of Jacky Douglas
Ann and Frank Kelly

In Honor of Willard and Lu Gatewood
Josephine and John Marr

In Honor of Dr. William and Betty Harrison
Josephine and John Marr

In Honor of Alexander Hemphill
Alyson Low

In Honor of Dr. Paul Henry
C. J. and Pauline O'Donnell

In Honor of Avery Meyer
Alyson Low

In Honor of Lisa Morgan
Justine and Doc Holladay

Memorials

In Memory of Macie Claire Bingham
Karen McSpadden and Luke Faupel

In Memory of Garrison Bingham
Karen McSpadden and Luke Faupel

In Memory of Elva Jean Blackburn
FPL Staff

In Memory of Sarah Burnside
Frank and Suzanne Doughty
The Modern Literature Club
Martha and Cyrus Sutherland

In Memory of Mary Louise Cain
Kathleen and Cecil Alexander
The Allen Household
Frances Flemming
Cherry Light
Donna McNair and Joe Bates
Justice David and Carolyn Newbern
Jim Rasco and Pam Dunaway

In Memory of Craig Close
Jim and Nancy Blair

In Memory of Sherna Cockrill
Steve and Sandra Breeding
E.C. and R.F. Diaz
Lezlee Holt
Northwest Arkansas Radiation Therapy Institute
Dr. Ted and Kay Wiggins

In Memory of Kenneth Cowan
Janet Heckathorn and Heckathorn Construction Co.

In Memory of Mollie Brewer Crockett
Roy and Butch Clinton

In Memory of Pat Donat
Harry and Lois Alward
Friends of FPL
Robert and Pauline Keegan
Denyse Killgore
Herbert and Bettye Lewis
Len and Louise Schaper
Nadine Sewak

In Memory of Clay Edwards
Skip and Billie Rutherford
Marion and Robert Wyckoff

In Memory of Eugene C. Hall
The Michael Courtney Family

In Memory of Jim Jackson
Ann and Morriss Henry
Marion and Robert Wyckoff

In Memory of Allison Ann Justiss
Alyson Low

In Memory of Sarah Low
Friends of Alyson Low

In Memory of Daniel John Snellen
Brenten and Kathy Stevens

In Memory of Robert Williams
Sondra Gordy

2007 Highlights Calendar

January 14
Cover to Cover, the library's first adult winter reading festival, kicked off. More than 300 people enrolled in the program.

April 2
The library began opening at 9 am Monday through Saturday.

April 14 – 21
The library hosted The Big Read, a community-wide reading of *Fahrenheit 451*. 3,000 copies of the book were given away and the weeklong programming included book discussions, a visit from actress and commentator Nancy Giles, a dystopian movie marathon and a panel discussion about the freedom to read, led by Judith Krug, director of the American Library Association's Office of Intellectual Freedom.

May
Three drop off boxes were installed at Bank of Fayetteville locations around Fayetteville.

June 26 & 27
Author and Grammy winner Bill Harley performed during Summer Reading Club.

July
The library received a National Endowment for the Humanities Challenge Grant. The library will raise a triple match to the $600,000 challenge during the next five years. The money will be used to create a $2 million endowment for humanities collections and programs.

July 21
The library hosted a celebration for the release of the seventh and final Harry Potter book, *Harry Potter and the Deathly Hallows*.

September 16
Friends of the Library hosted a panel discussion to commemorate the 50th anniversary of the integration at Central High School.

October 19
Anthony Bourdain, best-selling author, chef and host of *No Reservations* on the Travel Channel, spoke to a crowd of more than 600 at Blair Library.

JAN The library's first Adult Winter Reading Festival, Cover to Cover, included more than 300 participants. JULY The release of the seventh and final Harry Potter book, *Harry Potter and the Deathly Hallows*, was celebrated with a parade and a party. OCT Anthony Bourdain, author, chef and host of *No Reservations* on the Travel Channel, visited the library.

Friends of the Fayetteville Public Library

Lifetime Members

Kim Agee
Harry and Lois Alward
Juan Carlos Balda
Arthur Beeghly
Ted and Leslie Belden
Bryan and Lauren Benafield
Dick Bennett
Bob and Patty Besom
Jan, Greg and Trish Blair
Jim and Nancy Blair
Jeanette Blair
Patricia Blair
Dave and Marian Bolen
Catherine Boyd
Guy and Ellen Brown
Frank and Gen Broyles
Vince and Terri Chadick
Janie Chambers
John and Sharon Clark
Joe Copeland
Sid and Rita Davis
Gayle Deaver
Tim and Anne de Noble
Genie Donovan
Jack Edmiston
Dan and Patsy Ferritor
Janet Flaccus and Bruce Dixon
David and Andrea Fournet
Herb Fowler
Arthur and Lois Fry
Helene Furst
Bob and Linda Gaddy
Dan and Margot Ganster
Hershey and Denise Garner
Bill and Silvia Glezen
Ralph Goff Jr.
Gary and Susan Guthrie
Orville and Susan Hall
Helen Hamilton
Jerry and Kay Trumbo Havens
Malcolm and Ellen Hayward
Jimmy and Jeanie Hill
Marty and Marjorie Hurlburt
John and Lois Imhoff
Jerome and Harriet Jansma
Greg and Brenda Jones
Gerald and Elizabeth Jordan
Hannah Karnbach
Virginia King
Eric and Elizabeth Knowles
Jake Lamkins
Oscar and Marjorie Leverenz
David and Deborah Malone
Winnie MacDonald
Dorothy Metcalfe
Karen Lewis McDonald
Thomas and Lois Miller
Hugh and Donna Mills
Wesley and Patricia Murtishaw
Steven and Jeanine Neuse
Leslie and Geoffrey Oelsner
Marion Orton
John and Pat Page
Louise Painter-Bowles
George Patterson
Fran Pearson
Donald and Kathryn Pederson
Susannah Porter
Anne Prichard
Roy and Norma Reed
David and Cathy Rew
Earle Rudolph
Len and Louise Schaper
Bill and Mary Jo Schneider
Jim and Jane Scroggs
Phil and Mary Alice Serafini
Frank and Sara Sharp
Corinne Shipman
Ken and Maureen Shireman
Ellen M. Shively
Steve and Judi Singleton
Mark Smidt
Ellen Smith
Ken Smith
Steve and Lindsley Smith
Walter Smith
Nancy Stiglets
Porter and Sally Stone
Cyrus and Martha Sutherland
Jim and Lynette Terrell
Michael H. and Jeanne Thomas
T.L. Foundation
Bill and LeAnn Underwood
Joe Upchurch
John and Nona Vinzant
Bill and Nancy Waite
Pat Walker
Carolyn Walton
Karen Wavering
James and Mary Jo Wickliff
Bruce and Laura Wilkins
Fern Younkin

Members

Katherine Adam
Pete and Maureen Anderson
Vernon and Marilyn Anderson
Mark and Gail Arnold
Kathy Ball
Lu Banister
Carolyn Banks
Clay and Cathy Bass
David Beal
Louis and Trish Beland
Wanda Belzung
James Binns and Abigail Burnett
Mark and Mimi Blackwood
George and Betty Blyholder
Irma Boyer
George and Freda Bradley
Ted and Patsy Brewer
Judy Brittenum
Lori and Kevin Brock
Suzanne Brooks
Walter and Jane Brown
Ron and Carol Buescher
Wade Burnside
John and Judy Burrow
Mary Burton
George Butler
Joe and Joan Campbell
Charles Carnes
Marian Catron
Robert and Sara Caulk
Buddy and Susan Chadick
Margaret Christensen
Constance Clack
Miriam Clamitz
Connie and Bill Clark
Sharon and John Clark
Mickey Clements
J. Mitchell Cockrill
Cherie and Tom Coker
Stan and Tanya Collins
Ellen Compton
Sue and Terry Condren
Dan and Deborah Coody
Virginia Coogan
Bev Cortiana
Bill and Jackie Costello
Daniel and Leslie Coston
Elbert and Bethel Cunningham
Bert and Janet Cupit
Walt and Sylvia Danforth
Hester Davis
Virginia Davis
Anne and Tim de Noble
Nancy Denn
Adelia DeVore
Don Deweese
Mary and Tom Dillard
Dwight and Nancy Dodson
Juli Dorrough
Rae and James Dunn
Bill and Barbara Durham
Kay and John DuVal
Caroline Lennox and David Edwards
Jon Edwards
Sandy Edwards
William and Joyce Feldman
Ted and Julie Fish
Kevin and Mary Fitzpatrick
Janet Flaccus and Bruce Dixon
Richard and Charlotte Forsythe
Jim and Laurie Foster
Kathleen Franz
David and Evelyn Fuller
Dave and Liz Fulton
Mary Fyles
Willard and Lu Gatewood
Gretchen Gearhart
David and Jane Gearhart
Johnnie and Phyllis Gentry
Tamara and John Gilmour
Nan Ginger
Mort Gitelman
Missy Gocio
John and Jill Goddard
Ty Goode
Janet Gorman
Louis and Cathy Gottsponer
Kathy and Lowell Grisham
Robert Groom
Robert and Robin C. Guadagnini
Yvonne and Roy Gyles
Betty Haines
Jim and Betty Haisten
Mary Jane Haley
Bob and Coleen Hall
Paul Hammond
Judson Hanson
Kathryn Hantz
James and Shirley Hardin
Glenn and Barbara Hardy
Donald and Kim Harington
Valerie Harlan
Bill and Merlee Harrison
Malcolm and Ellen Hayward
Pete and Margo Heinzelman
Connie Henrix-Kral and Tim Kral
Ann and Morriss Henry
John Hillbrand
Michael and Peggy Hoffman
Norma Hoffrichter
John and Rose Hogle
Justine and James Holladay
Judy Horne
Eldon and Nelda Janzen
Caddie Jenkins
Bruce Allen and Linda Jernigan
Richard and Shirley Johanson
Steve and Sandy Johnson
Joyce Jones
Mary Jones
Emily Kaitz
Cindy Kalke
Phyllis Kane
Arden Kate
Anna Kattan
Robert and Pauline Keegan
Nancy and John Kehn
Sally Kelly
Jackie Kellogg
Lorraine Kelly
Mary and Thomas Kennedy
Raj and Jaya Kilambi
Bill and Missy Kincaid
Jeanne and Brian King
John King
Virginia King
Billy and Jean Kirk
George and Vicki Knight
Sami Kopelman
Georgia and John Kunze
Bettie Lancaster
Nan Lawler
Pamela and John Lawrence
Paul and Maxine Leblanc
Robert and Sarah Leflar
Herbert Lewis
Margaret Lewis
Eileen and Michael Lieber
Larry and Nancy Long
Alyson Low
Andrew and Shirley Lucas
David Luhn
Dorothy Macaulay
Winnie McDonald
Bernie and Sue Madison
Dorothy Maguire
Renee Mahon
Robert Mainfort and Mary Kwas
Mike and Allyson Malone
Louise Mann
Larry and Janice Manry
Josephine and John Marr
Doug and Amy Martin
Margot and Duncan Martin
Sabra and Bill Martin
Kaylan Mason
Becky and Jonathan McCain
John and Marcia McCain
Nancy McCartney
Karen McDonald
Harold and Catherine McDuffie
Malcolm and Martha McNair
Virginia McNair
Nancy McVey
Mr. and Mrs. Meuleners
Francis and Eunice Millett
Betty Minter
Ritta Mitchell
Shannon Mitchell

Myra Moran
Izola and Gordon Morgan
David Hunter and Kerry Mueller
La Deana Mullinix
J. Warren and D. Murray
Carl and Sharon Myers
Garry and Terri Neal
Jack Neel
Kate Conway and Ralph Nesson
Darla and John Newman
Susan Neyman
Paul and Eunice Noland
Mary Nordan
Timothy Nutt
C. J. and Pauline O'Donnell
Anne Oswald
Tom and Sally Overbey
John and Vicky Ozment
Luke and Janet Parsch
Rita Paulissen
Donald and Kathryn Pederson
Jack and Judy Perkins
Rima Peterson
Christy and Ben Pollock
Phyllis Pope
Ann Porter
Donnie Porter
David and Barbara Pryor
Irena Ptaszynski
Kara and Mark Rago
Michele Raine
William and Marian Rankin
Kim Ratliff
Susan Raymond
Dorothy Reddig
Jim and Kriste Rees
Joyce Richards
Earl and Kathy Riddick
Janelle Riddle
Maurice and Ann Roberts
Rick and Julie Roblee
Rick and Janet Roessler
Ann and Stuart Rosso
Charles and Shirley Russell
Theresa Russell
Steve and Suzanne Rust
Moye and Barbara Rutledge
Bill and Sydney Scarbrough
Donald and Shirley Schaefer
Beverly and Archie Schaffer
Judy and Tim Schatzman
Sharon and Ira Schwartzman
Thomas and Gertrude Scott
Mary Alice and Phil Serafini
Joel and Malcolm Sharp
Bob and Diane Shaw
Steve and Christine Sheppard
Corinne Shipman
Ethel Simpson
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Design

Zac Lehr
Photography
Cover, pgs 4 – 11, 19

The RoArk Group
Printer

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